

City of Los Altos 2023-2024 Garbage and Recycling Services Fact Sheet

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER</u>	<u>RECYCLING HAULER(S)</u>	<u>ORGANICS</u>
<p style="text-align: center;">City of Los Altos</p> <p>Engineering Services Department</p> <p>1 North San Antonio Road</p> <p>Los Altos, CA 94022</p> <p>(650) 947-2780</p> <p>Fax: (650) 947-2732</p> <p style="text-align: center;">City Website:</p> <p style="text-align: center;">www.losaltosca.gov/publicworks/page/trash-pick-and-recycling</p>	<p style="text-align: center;">Mission Trail Waste Systems</p> <p>1060 Richard Avenue</p> <p>Santa Clara, CA 95050</p> <p>(650) 473-1400</p> <p>Fax: (650) 473-1300</p> <p>Contract end date:</p> <p>September 30, 2030</p> <p style="text-align: center;">Hauler Website:</p> <p style="text-align: center;">www.missiontrail.com/LosAltos/</p>	<p style="text-align: center;">Mission Trail Waste Systems</p> <p>1060 Richard Avenue</p> <p>Santa Clara, CA 95050</p> <p>(650) 473-1400</p> <p>Fax: (650) 473-1300</p> <p>Contract end date:</p> <p>September 30, 2030</p> <p style="text-align: center;">Hauler Website:</p> <p style="text-align: center;">www.missiontrail.com/LosAltos/</p>	<p style="text-align: center;">Mission Trail Waste Systems</p> <p>1060 Richard Avenue</p> <p>Santa Clara, CA 95050</p> <p>(650) 473-1400</p> <p>Fax: (650) 473-1300</p> <p>Contract end date:</p> <p>September 30, 2030</p> <p style="text-align: center;">Hauler Website:</p> <p style="text-align: center;">www.missiontrail.com/LosAltos/</p>

<u>GARBAGE/RECYCLING PROGRAM INFORMATION</u>	
PROGRAM ESTABLISHED	October 1982
COLLECTION SCHEDULE	Weekly service on garbage day.
CONTAINER ISSUED	<p>SFD: One commingled recyclables cart, one organics cart (yard trimmings, food scraps and food-soiled paper).</p> <p>MFD: Containers issued varies by location and customer requirements.</p>

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SERVICES			
COMPOSTING WORKSHOPS	Call the Hotline at (408) 918-4640 or visit www.ReduceWaste.org for information on upcoming composting workshops.		
DEBRIS BOX INFORMATION	Mission Trail Waste Systems is the exclusive service provider. Call (650) 473-1400 for more details. https://missiontrail.com/losaltos/los-altos-rates-for-debris-box-and-compactor-services/		
	Size	Rate Per Pull (not including tip)	Comments
	10	\$924.97	Rates effective July 1, 2023
	15	\$924.97	Rates effective July 1, 2023
	20	\$1050.53	Rates effective July 1, 2023
	30	\$1,059.00	Rates effective July 1, 2023
	40	\$1,059.00	Rates effective July 1, 2023
	Material Type	Rate (applied to each ton/yard collected) *	
	Garbage	\$54.73	Per Ton
	Construction & Demolition	\$54.73	Per Ton
	Inert (mixed rock/dirt debris)	\$54.73	Per Ton
	Asphalt	\$39.10	Per Yard
	Concrete	\$39.10	Per Yard
Dirt	\$72.45	Per Yard	
Green Waste	\$108.65	Per Ton	
Food Waste	\$130.17	Per Ton	
Wood	\$54.73	Per Ton	
EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT	The City of Los Altos has a commercial franchise agreement with Mission Trail Waste Systems which has rights to some recyclables. An independent recycling provider may only provide service for source separated recyclables at no charge and they must have a business license with the City of Los Altos.		
HOLIDAY TREE REMOVAL	Tree service begin on the first Work Day after December 25 until January 15, or dates approved by the CITY. Contact Mission Trail Waste Systems at (650) 473-1400 for details.		

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

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HOUSEHOLD HAZARDOUS WASTE	<p>Call (408) 299-7300 or visit www.HHW.org to schedule a drop-off. Curbside collection of household batteries, cell phones & PDAs, used motor oil & filters, cooking oil, water-based paint, and compact fluorescent lamps is provided to residents of single-family homes. Contact Mission Trail Waste Systems at (650) 473-1400 for more information</p>
JUNK (LARGE ITEM) PICKUP	<p>Once every 6 months, at no charge, residents of single-family homes can schedule the collection of up to 4 cubic yards of garbage and 3 large items. Contact Mission Trail Waste System at (650) 473-1400 for more information.</p>
RECOMMENDED TRANSFER STATION	<p>Mission Trails Waste Systems Transfer Station</p> <p>1313 Memorex Drive</p> <p>Santa Clara, CA 95050</p> <p>(408) 727-5365</p>
SOLID WASTE ENFORCEMENT	<p>Commercial/Industrial</p> <p>Los Altos Police Department (Non-Emergency): (650) 947-2770</p> <p>Illegal Dumping</p> <p>Los Altos Police Department (Non-Emergency): (650) 947-2770</p> <p>Littering</p> <p>Los Altos Police Department (Non-Emergency): (650) 947-2770</p> <p>Recycling Theft</p> <p>Los Altos Police Department (Non-Emergency): (650) 947-2770</p>
SOLID WASTE ORDINANCES	<p>Polystyrene foam food containers are banned.</p> <p>Universal service to recycling and organics collection is required in the City of Los Altos.</p>

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SINGLE FAMILY GARBAGE RATE INFORMATION				
TYPE	FEE	SERVICE		COMMENTS
		Curbside	On-Premise	
Garbage, 20-gallon cart	\$44.98	X		Containers are to be set curbside.
Garbage, 32-gallon cart	\$48.45	X		Containers are to be set curbside.
Garbage, 64-gallon cart	\$96.88	X		Containers are to be set curbside.
Garbage, 96-gallon cart	\$145.34	X		Containers are to be set curbside.
On-Premise Rate (per month for each 5-100 feet)	Varies by container		X	For this additional charge, all containers will be serviced from premises further than curbside. Fee varies by distance.
Recyclables		X		Included in garbage rate, cart provided, needs to be curbside.
Organics (yard trimmings, food scraps & food-soiled paper)		X		Included in garbage rate, cart provided, needs to be curbside.

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<u>SINGLE FAMILY RECYCLING PROGRAM</u>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Milk cartons and juice boxes accepted; rinse and place in recyclables cart.
Cans	X		Aluminum, tin, bi-metal and steel cans accepted; rinse and place in Recyclables cart
Cardboard	X		Flatten and place loosely in Recyclables cart or, bundle boxes and place next to cart.
Cell Phones & PDAs	X		Place in clear plastic bag and leave on top of Recyclables cart lid on collection day.
Compact Fluorescent Lamps (CFLs)	X		Place in clear plastic bag and leave on top of Recyclables cart lid on collection day.
Cooking Oil	X		Contain in original (or similar) bottle/jug. Collected curbside on regular collection day.
Dairy Cartons	X		Rinse paper milk, ice cream and similar cartons and place in recyclables cart.
Glass	X		Glass food and beverage containers; rinse and place in recyclables cart.
Household Batteries	X		Place in clear plastic bag and leave on top of recyclables cart lid on collection day.
Junk (Large Item) Pick-Up	X		Curbside collection of up to 4 cubic yards of garbage and 3 individual large items is provided at no charge (a maximum of two (2) collection times per Collection Service Agreement Year.
Metals, Other		X	
Metals, Scrap	X		Foil, pie pans, metal lids from glass bottles and jars, pots, pans, empty aerosol cans, and single items; no more than 20lbs.each. Must fit easily inside Recyclables cart.
Mixed Paper	X		Includes phone books, catalogs, magazines, junk mail, newspaper, and books up to 40 lbs. Place into Recyclables cart.
Oil	X		Contain in free jugs/bags provided by hauler. Contact Mission Trail to order. Collected curbside on regular collection day.
Oil Filters	X		Contain in free jugs/bags provided by hauler. Contact Mission Trail to order. Collected curbside on regular collection day.
Organics (Yard Trimmings, Food Scraps, Food-Soiled Paper, Wax-Coated Paper)	X		Place in organics cart. Collected same day as recyclables and garbage.
Plastic (#1-#7)	X		Place in Recyclables cart. Contain plastic bags inside one bag.
Polystyrene/ Styrofoam Plastic/Shrink Wrap,		X	Plastic products not marked with the recycling symbol and a number 1-7 belong in the Garbage.
Textiles		X	
Water-Based (Latex) Paint	X		Contain in original can with secure lid. Collected curbside on regular collection day.

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MULTI-FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Milk cartons and juice boxes accepted; rinse and place in Recyclables bin/cart
Cans	X		Aluminum, tin, bi-metal and steel cans accepted; rinse and place in Recyclables bin/cart
Cardboard	X		Flatten and place loosely in Recyclables bin/cart or, bundle boxes and place next to cart.
Cell Phones & PDAs		X	
Compact Fluorescent Lamps (CFLs)		X	
Cooking Oil		X	
Dairy Cartons	X		Rinse paper milk, ice cream and similar cartons and place in Recyclables bin/cart.
Glass	X		Glass food and beverage containers; rinse and place in Recyclables bin/cart.
Household Batteries		X	
Junk (Large Item) Pick-Up	X		\$27.97 per additional large item(over 3 items per collection); \$43.04 per cubic yard for more than 2 annual collections; \$86.15 per item containing Freon
Metals, Other		X	
Metals, Scrap	X		Foil, pie pans, metal lids from glass bottles and jars, pots, pans, empty aerosol cans, and single items; no more than 20lbs.each. Must fit easily inside Recyclables bin/cart.
Mixed Paper	X		Includes phonebooks, catalogs, magazines, junk mail, newspaper, and books up to 40 lbs.; place into Recyclables bin/cart.
Organics (Yard Trimmings, Food Scraps, Food-Soiled Paper, Wax-Coated Paper)	X		Place in Organics cart. Collected same day as Recyclables and Garbage.
Oil	X		Contain in free jugs/bags provided by Mission Trail. Contact us to order. Please place contained oil/filter next to your recycling cart for collection.
Oil Filters	X		Contain in free jugs/bags provided by Mission Trail. Contact us to order. Please place contained oil/filter next to your recycling cart for collection.
Plastic (#1-#7)	X		Place in Recyclables bin/cart. Contain plastic bags inside one bag.
Polystyrene/ Styrofoam Plastic/Shrink Wrap		X	Plastic products not marked with the recycling symbol and a number 1-7 belong in the Garbage.
Textiles		X	

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